

PRODUCT WARRANTY

CENTURION SAFETY PRODUCTS LTD

LIMITED WARRANTY

Centurion Safety Products Ltd warrants to the original end user customer of its products, that its products are free from defects in material and workmanship.

Subject to conditions, Centurion Safety Products Ltd will, at its discretion, either repair or replace any part of its products that prove defective by reason of improper workmanship or materials within the first 3 months of use (date determined from evidence bill of sale or invoice).

Centurion Safety Products Ltd operates a fair use, wear and tear warranty across all products sold into the market: a "fair use, wear and tear warranty" process is broadly operated across the PPE industry as standard practice and is based on a working work of 40 hours. It is generally recognised that any manufacturing defects would usually appear within the first three months of first use or wear. Faults detected outside the first three months of wear or for products which have been in the marketplace (sold) for a lengthy period of time will be assessed on their individual merits and feedback will be given as to whether a warranty claim is accepted or rejected subject to the maximum warranty periods stated below, and what action (if any) will be taken.

In cases of valid and accepted warranty claims, any replacement products will be provided by Centurion Safety Products Ltd on an exchange basis and will be new. If Centurion Safety Products Ltd is unable to replace the product, it will refund or credit the sum paid of the affected product. Where a warranty claim is valid and accepted, the affected product will not be returned and will be handled by Centurion Safety Products Ltd at its discretion.

This limited warranty does not cover any damage to products that results from improper use, accident, abuse, natural disaster or cause (i.e. flood, lightning strike, etc.), abnormal mechanical or environmental conditions, inadequate or excessive power supply, failure to observe or read instructions, transport damage, fire, poor maintenance, poor storage, or any unauthorised disassembly, repair, or modification incl. third party stickers or decals applied to products. In such cases, the Warranty for that product is immediately and irrevocably lapsed. This limited warranty also does not apply to any product on which the original identification information has been altered, obliterated or removed, has not been handled or packaged correctly, has been sold as second-hand or has been resold.

WARRANTY PERIODS

- Centurion Helmets & Caps: 12 months
- Centurion Accessories: 12 months
- Centurion Respiratory Products including batteries: 12 months
- Centurion genuine parts: replacement parts, spare parts, wear/consumable parts (such as but not limited to spectacles, sweatbands, face screens, ear defender foams and seals, filters, o-rings, fasteners): 3 months.

If you have any queries, please contact us to be informed of the Warranty offered for a specific product or item before purchasing.

For and on behalf of Centurion Safety Products Ltd



Sam Austin
Head of Compliance

July 26

Policy Owner

Head of Compliance

Review

July 2027

Version Control

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